

Citrix login at Glunz & Jensen

This purpose of this document is to describe how to login to Citrix from www.glunz-jensen.com when connected to the Internet.

To be able to login several requirements needs to be met on the pc. When you use a G&J pc the requirements normally are met. If you login from other pc's at home, hotels, airports etc. or experience any problems be sure that all the requirements described in section 3 are met. If just one of the requirements is not met you won't be able to login. Be aware that even though all the requirements are met security settings at the network you connect from can block you or fail the login. If this happens, contact the network administrator at the place you connect from (the IT Department at G&J won't be able to help you).

Print or download this document and bring it with you when you travel.

1. Login

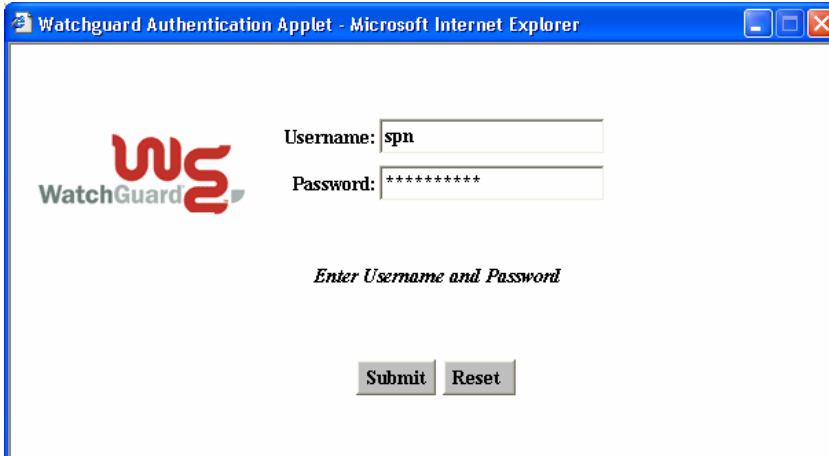
- 1.1. Click on **Employee login** on <http://www.glunz-jensen.com>
- 1.2. Click on **Authentication**.

Citrix Login - for employee use only

1. Click on the Authentication link and logon with your token. Keep the authentication page open until logging out of Citrix.

[Authentication](#)

- 1.3. Enter **Username** (initials) in lower case and **Password** (4 cipher pin code + 6 cipher Token code) and click **Submit**.



WatchGuard Authentication Applet - Microsoft Internet Explorer

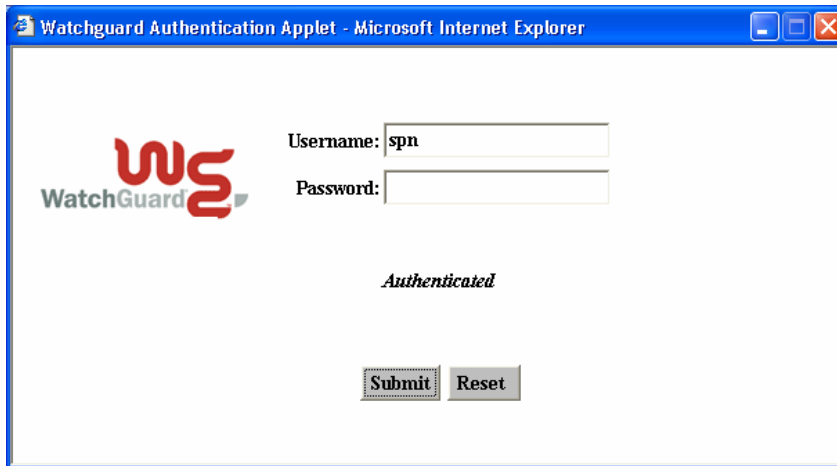
WatchGuard

Username:

Password:

Enter Username and Password

- 1.4. Make sure that the window returns an **Authenticated**.



Important: Keep this window open until the session is ended.

1.5. Return to the previous window and click on **Citrix Logon**.

2. When successfully authenticated, press this link and logon to the network.


[Citrix Logon](#)

1.6. Check if the **MetaFrame XP Message Center** asks you to install the web client otherwise go to step 1.12. Install the web client by clicking on the link **ICA Web Client for 32-bit Windows**.


Note: If you not are allowed to install the Web Client try to run the Java Client (see step 2).

MetaFrame XP Message Center

The MetaFrame XP Message Center displays any informational or error messages that may occur.

 You do not have the ICA Client (ActiveX) for 32-bit Windows installed on your system. You must install the ICA Client to launch the applications.

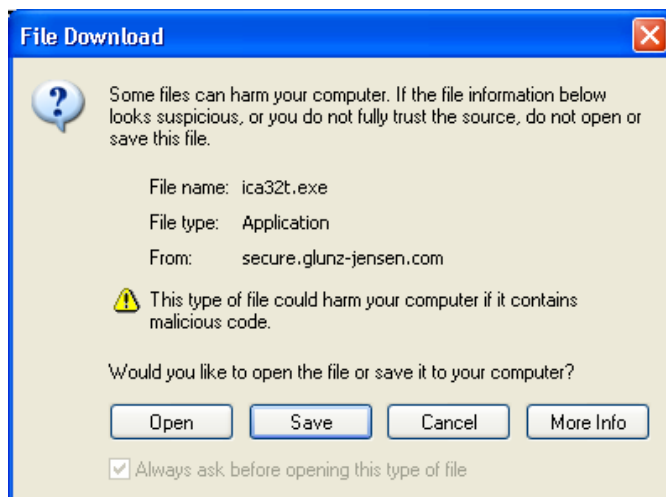
Select the icon below to install the ICA Client.

 [ICA Web Client for 32-bit Windows](#)

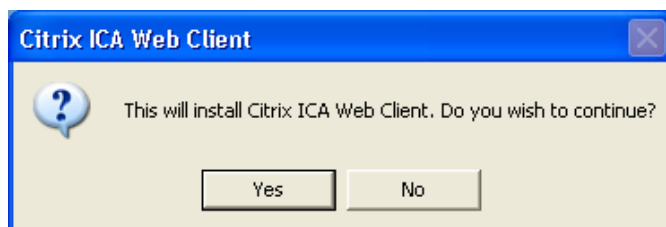
Other Clients are available from the [Citrix Client download site](#)



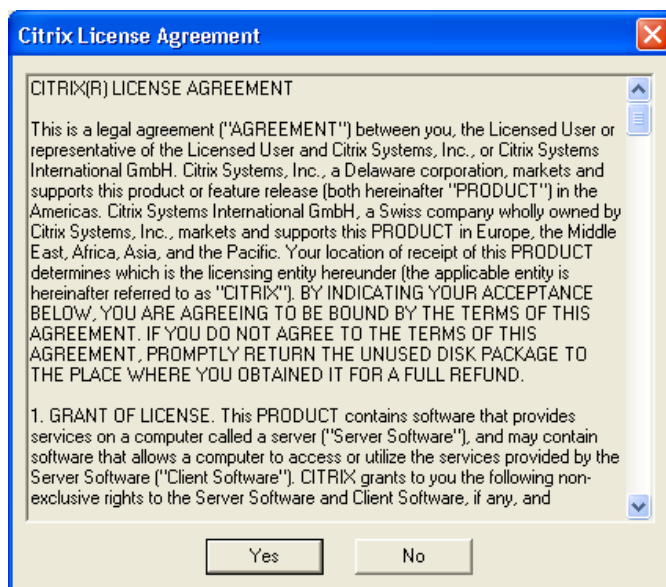
1.7. Click **Open**.



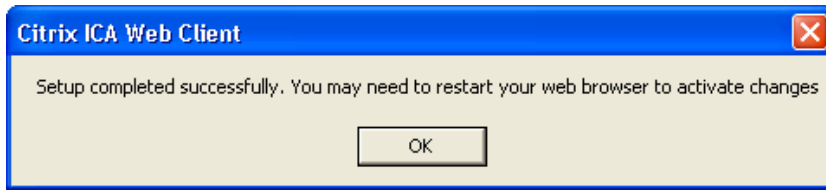
1.8. Click **Yes**



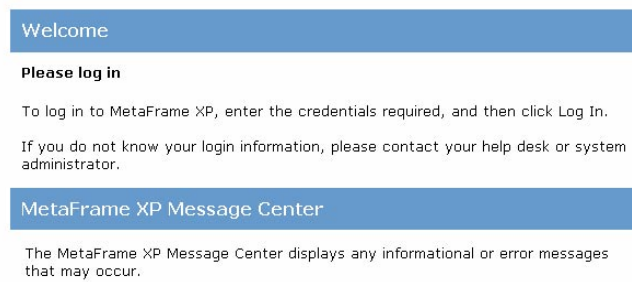
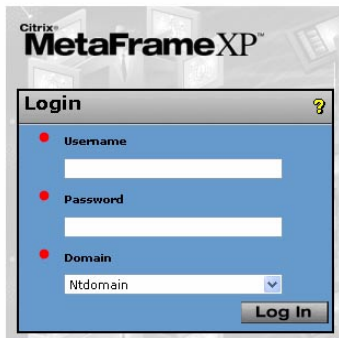
1.9. Click **Yes** to accept the license agreement.



1.10. Click **OK**.



- 1.11. Refresh the Citrix browser window.
- 1.12. Select your domain and log in by entering your domain **Username** (initials) and **Password**.



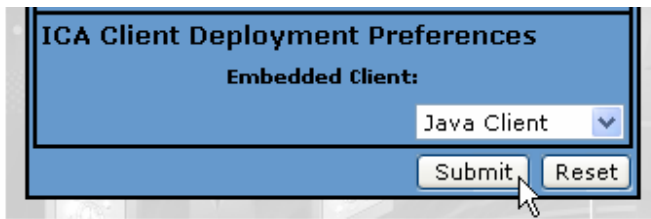
- 1.13. You are now ready to use the Citrix applications.

2. Using the Citrix Java Client

- 2.1. If you not are allowed to install the Web Client you can try to use the Java Client instead. Be aware that the Java Client is significant slower than the Web Client.
- 2.2. When you are logged in to Citrix click on **Settings**.

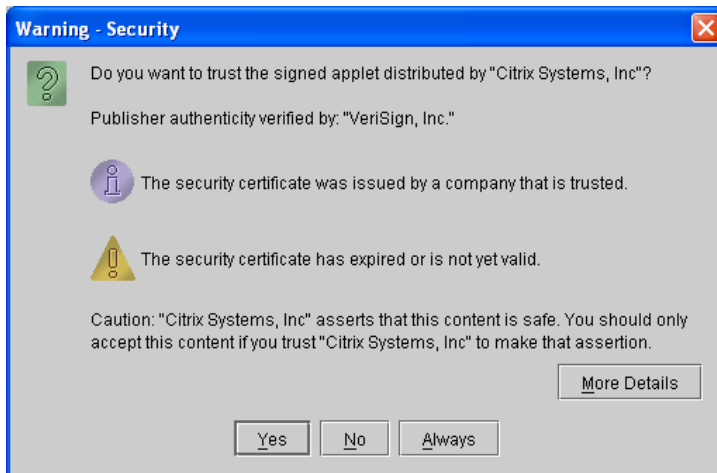


- 2.3. Select **Java Client** and click **Submit**.



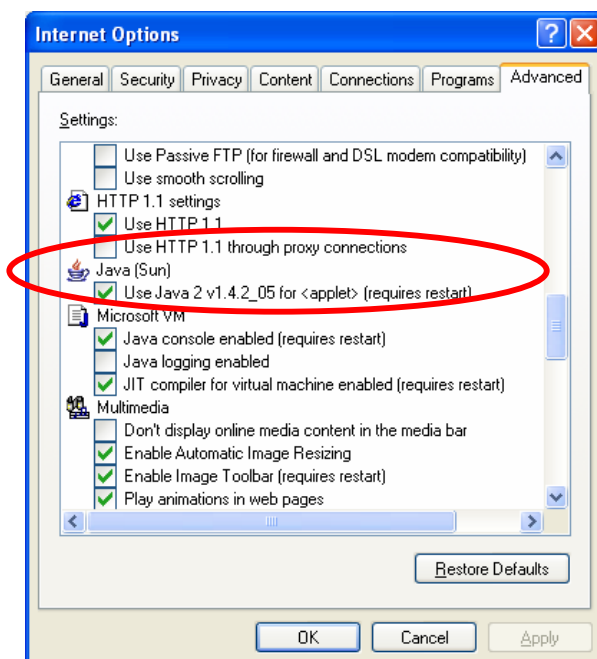
2.4. Start an Application (for example Outlook).

2.5. Answer **Yes** to trust the applet and wait for the application to start.

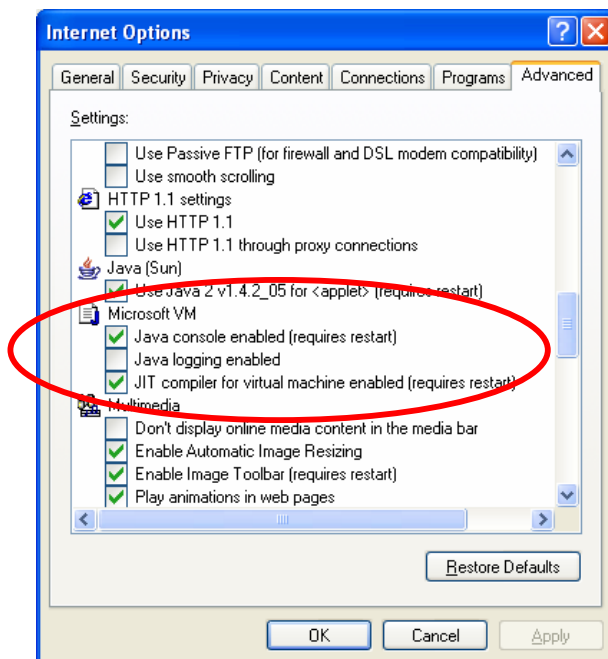


3. Requirements

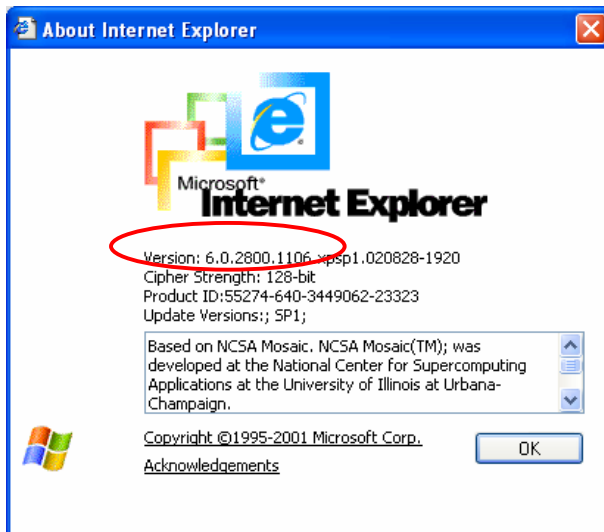
3.1. Check that a version of **Java** is installed and enabled. In Internet Explorer select **Tools -> Internet Options...** -> **Advanced** (in this example **Java version 1.4.2_05** is installed).



- 3.2. Check that a **Virtual Machine** is installed and enabled. In Internet Explorer select **Tools -> Internet Options...** -> **Advanced** (in this example **Microsoft VM** is installed).



- 3.3. Check that Cipher Strength is **128-bit**. In Internet Explorer select **Help -> About Internet Explorer**.



- 3.4. Check that the Security Level for Internet is set to **Medium**. In Internet Explorer select **Tools -> Internet Options...** -> **Security**. Select **Internet** and check that the Security Level for this Zone is **Medium**. Otherwise change it.

